

# **General Practice QI Facilitator**

## **Role Profile**

**Reports to:** FSU Chair

**Accountable to:** Regional Quality Improvement Steering Group

**Time Commitment:** 1 session per week

**Localities:** Belfast, Northern and South Eastern areas.

The RCGP describes Quality Improvement (QI) as, *“A commitment to continuously improving the quality of healthcare, focusing on the needs and preferences of the people who use services. It is an evidence-based approach that helps primary care free up time to deliver and evaluate initiatives and embed new approaches more effectively and efficiently into practice”*.

The role of the QI Facilitators is to support practice teams in Quality Improvement in General Practice to result in efficient, effective, safe, patient-centred, timely and equitable patient care for patients. QI facilitators will ensure QI learning is shared across the region to help improve the support provided to practices to help create a culture of QI within General Practice.

### **Main duties:**

- Establish and maintain a supportive, collegial role with GP practices in relation to QI activity, methodology and tools.
- Coach practices using a standardised approach based on QI.
- Engage with Practice QI leads to embed QI within GP practices.
- Develop innovative tools and resources, such as toolkits, guides, and presentations to meet current or future QI practice needs.

- Demonstrate the ability to effectively lead and facilitate QI measurable outcomes.
- Assist practices in maximising use of available QI resources to accomplish improved patient outcomes and increased efficiency.
- Develop and Support GP Practice teams and identify interventions to support standardisation of QI methodology and tools across all practices in Northern Ireland.

**Essential Requirements:**

- Inclusion on NI GP performers list
- Knowledge and experience in QI methodology

**Desirable:**

- Experience in QI mentoring