



BULLETIN

Issue 13 Summer, July 2025

Reporting and Feedback Requirements

A big thank you to all Practices who have been submitting their monthly Dermatology Photo Triage monitoring/feedback forms. This information is incredibly valuable to us due to the unavailability of activity from Epic.

We would continue to encourage all Practices to submit these forms for information purposes and also to enable payment process.

We will assume that no return means no referrals in that month, so please ensure that you forward your monitoring/feedback forms to avoid any delay in payment

The monitoring form is available via the link in Appendix (5) of the NILES on the Primary Care Intranet

Thank You

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International Agency for Research on Cancer



World Health Organization

New IARC study results show UVR exposure was responsible for more than 80% of melanoma cases worldwide in 2022.

The study published in May 2025 estimated that approximately 267,000 out of 332,000 melanoma cases globally in 2022 were caused by UVR.

Full article is available on the Wiley On-Line Library or on the IARC/WHO website



Logging a vFire Call



In this season's edition we ask the GMS ICT Support Team for some helpful tips for logging a vFire call. Many thanks to the Team for their useful input.

TWO OPTIONS TO LOG A CALL WITH THE TEAM FOR AN IT RELATED ISSUE

- Log call on vFire Portal (preferred option)
- Email: supportteam@hscni.net

REMEMBER TO:

- Select SMARTderm Photo Dermatology Triage from 'Item Affected' drop down list
- Add description of issue (as much detail as possible)
- Include GP's and Practice name
- Include a contact name and direct line or mobile number to speed up the process
- Attach any corresponding information e.g. screen shots of alert/fault messages, via the 'Attach File' option

COMMON ISSUES LOGGED ON vFIRE

- Issues with consent form (Old consent form/no consent form)
- iPod not connecting to HSC Wi-Fi
- Photos not transferring to 1_Photoderm folder
- iPod not updating
- Photos disappearing from the server
- Issues with faulty/broken iPods

If in doubt, log a call, and the ICT Support Team will advise

WHAT HAPPENS NEXT?

- Once the vFire call is logged you will receive an email acknowledging your call and a vFire call number from the service desk.
- A member of the ICT Team will be in touch to troubleshoot the issue and get it resolved.

Please
note

Issues in relation to the DermLite DL4 should NOT be made via a vFire call but by contacting Schuco directly, either by scanning the QR code or clicking on this link ; *Schuco Repairs & Servicing for Medical Devices*



Saving or Retrieving Photo Triage Images

Recent engagement sessions between the NHSCT and GPs highlighted the need for additional options to save and retrieve photo triage images which are automatically deleted from the 1_Photoderm folder after 4 days (96 hours).

As a result of this feedback, the Primary Care Elective Programmes Team have designed and issued the below information poster to all contracted Practices.

reminder

NILES 25/26

There is still time to sign up to the 25/26 NILES this year. Please ensure you submit your contract variation form as soon as possible. Late returns may result in reduced payments.

Current uptake to the NILES

87%

Link for CV is available on the Primary Care Intranet or contact PhototriageNI@hscni.net



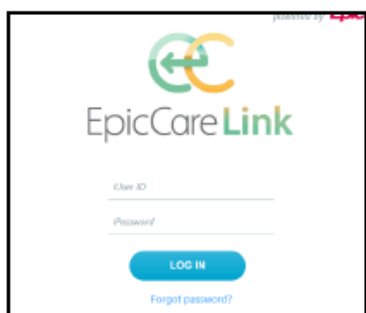
#PhotoTriageNI-Dermatology



Saving or Retrieving Photo Triage Images

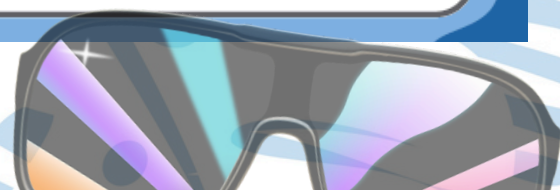


- Images saved on shared drive - **1_photoderm** for a period of 96 hours/ 4 days.
- If you wish to save images for future reference, - set up your own folder to save these images before they are removed from the shared drive.



Images attached to CCG referrals sent to a Trust since the launch of EPIC can be retrieved via the **EpicCare Link**.

Please go to the "media tab" and images can be viewed here.



Vision to Emis Update of Phased Migration

BSO Vision to Emis Migration Project Team are currently working on **PHASE 1** of this project and completion date has now been extended to **5 August 2025**.

PHASE 2 is planned to commence on **12 August 2025** and this will be for sites migrating from Vision to EMIS Web VDI.

To date 41 sites have migrated to Emis



Should you require any further information e.g. BSO Migration Information Handbook, training day calendars or go-live dates, please contact:

David Rowntree Senior Project Manager GP IT Modernisation: BSO
David.Rowntree@hscni.net

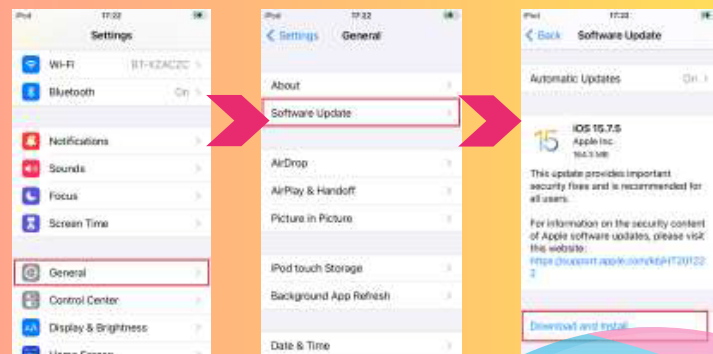


Apple iPod touch

iOS Updates

In May 2025 the GMS ICT Team rolled out a new version of the SMARTderm App.

Whilst no major updates to the SMARTderm App are planned in the near future, please remember to continue to check for and install all future Apple iPod iOS updates to ensure continuity. Guidance is available in Appendix (2) of the NILES.





On the New DermLite DL4

All contracted Practices should now have received their new DermLite DL4 dermatoscope and we want to know what you think.

The screenshot shows a survey form titled 'Dermatology Photo Triage Pathway, DermLite DL4 Dermatoscope - GP Feedback Survey'. It includes a header with the GPNI logo and a brief introduction. The form contains several sections with questions and checkboxes for feedback. The questions are: 1. Please confirm the name of your GP Surgery, 2. Please confirm your Practice number, 3. How long have you been using the DermLite DL4 Dermatoscope?, and 4. How frequently do you use your new DermLite DL4 Dermatoscope?. Each question has a 'Yes' or 'No' checkbox. At the bottom, there is a 'Submit' button and a 'Password is COVID 19' note.

We will be circulating a link for this survey at the end of the summer and would really appreciate your input/feedback on this new piece of equipment.

Feedback to date has mainly been very positive with a few issues in relation to focusing the DL4. We would encourage all GP's to watch the training video available on the GPNI webinar (see link) <https://gpni.co.uk/webinars/dermatology-photo-triage-update/>

Password is COVID 19

New Patient Feedback Survey and QR Code

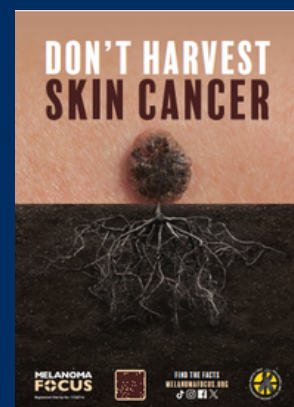
DON'T FORGET

Please use the new survey and QR code poster available in Appendix (1) of the NILES and dispose of all old stock.



MELANOMA FOCUS

It's summer again and Melanoma Focus have launched a new poster campaign targeting the Farming and Horticultural sectors. All resources are available to download from the Melanoma Focus website



Any questions or comments, get in touch:
phototriageni@hscni.net



Huge congratulations to Skin Cancer Specialist Nurses, **Iona McCormack** and **Roisin Hill** for winning the Royal College of Nursing - Nurse of the Year Award in the 'Digital Innovation in Nursing' category.

Brilliant news, so very well deserved.



Congratulations



Take care in the sun



As UV levels are expected to hit their highest in Northern Ireland over the summer period, the Public Health Agency (PHA) and Cancer Focus Northern Ireland continue to remind us of the importance of being UV aware to stay safe in the sun. A wide range of skin care resources are available to download on the Cancer Focus website <https://careinthesun.org/>

Take care in the sun



STAY IN THE SHADE
BETWEEN 11AM & 3PM



COVER UP



WEAR SUNGLASSES
WITH 100% UV
PROTECTION



WEAR A
BROAD-BRIM HAT



USE SUN PROTECTION
WITH AT LEAST SPF 15
AND UVA 4 STARS