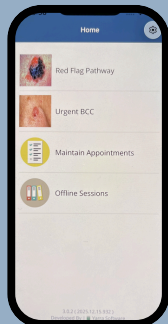




BULLETIN



iPhone 16e Roll-Out Update



Staff from the BSO IT and Dermatology Photo Triage Teams are currently delivering the new iPhone 16e/s to all active Practices.

The roll-out is expected to be completed before the end of March 2026, so if you have not yet received your new device, it will be with you shortly.

We will contact your Practice in advance of delivery, and would appreciate your support in ensuring that your iPod/s are ready for replacement at that time.

If you have patients booked to use the service on the scheduled collection dates, please inform the BSO IT Team/Photo Triage Team. They will do their best to accommodate this and work around your planned activity.

In this issue

- **New iPhone 16e Roll-Out**
- **Breakthrough for Melanoma Treatment**
- **iPhone 16e Set-Up**
- **How to Optimise Referrals through the Photo Triage Pathway**
- **Vision to Emis Migration**
- **Lost/Stolen Equipment – What to do.**
- **Cancer Focus NI – Big Lottery Award**
- **The Importance of Sun Safety when Driving**
- **Sun Tattoo's – Latest Social Media Trend**



Melanoma Study Identifies New Treatment Target

Researchers have discovered that the protein HOXD13 helps melanoma grow and blocks immune cells from reaching tumours.

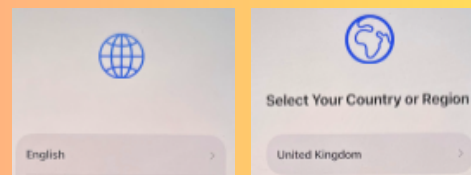
When HOXD13 is switched off, tumours shrink and more cancer-fighting T cells enter the tumour. Scientists say this opens the door to new targeted treatments, with clinical trials already underway. Though melanoma makes up only 1% of skin cancers, it causes most skin-cancer-related deaths, making this breakthrough especially important.



iPhones 16es have been set up in advance of delivery by the BSO IT Team. Set-up Instructions are included in case required.

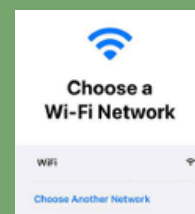
1. Getting Started

Switch on the device and follow the onscreen prompts. Select Language and Country – United Kingdom. Choose Default appearance. Tap 'Set - Up Without Another Device'.



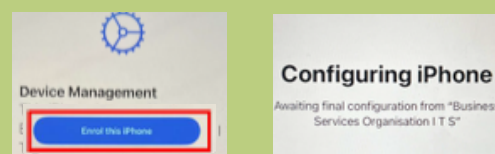
2. Connecting to Wi-Fi

Important: Do NOT use HSC Wi-Fi during initial setup. Use Gov Wi-Fi, your own private Wi-Fi, or a mobile hotspot. Selecting HSC Wi-Fi at this stage will stop setup and the device must be returned to IT.



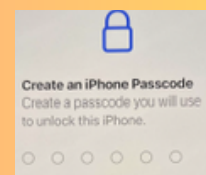
3. Device Management and Configuration

After connecting, the device will display 'Retrieving Configuration'. Tap 'Enrol this iPhone' when prompted. The iPhone will take a few minutes to configure.



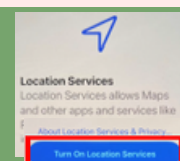
4. Setting Your Passcode

Create a 6-digit numeric passcode. Avoid simple sequences (e.g., 111111 or 123456). Enter the passcode twice.



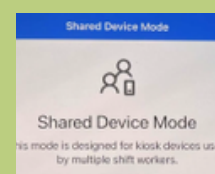
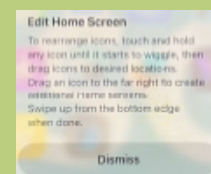
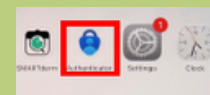
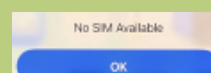
5. Enable Location Services

Tap 'Turn On Location Service's to allow correct date, time, and app provisioning.



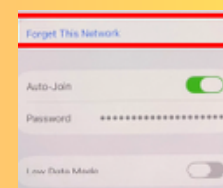
6. App Deployment (SMARTDerm & Authenticator)

After setup, you'll land on the Home screen. Tap OK when "No SIM available" appears. Keep the device connected to Wi-Fi so policies and apps install. Wallpaper and Home Screen layout may change during this process. After 5-10 minutes, ensure the following apps appear: SMARTDerm/Authenticator. Open Authenticator and confirm Shared Device Mode is shown.



7. Switching to HSC Wi-Fi

Once apps and policies have installed:
Open Settings → Wi-Fi
Connect to HSC
Forget the Wi-Fi network used during setup (GovWiFi, hotspot, or private Wi-Fi).



8. Support - Full Guide forwarded by BSO IT Team

If you encounter issues:
Submit a vFire request marked SMARTDerm Photo Dermatology Triage for assistance.



HSCNI Call Portal

How to Optimise Referrals through the Photo Triage Pathway

Using the Dermatology Photo Triage Pathway helps us provide patients with the quickest and safest care possible. By following the pathway, we can make sure urgent BCC and red-flag cases get the prompt attention they need.



How to Make the Most of the Photo Triage Pathway (Red Flag and Urgent BCC Only)

Select: Dermatology Photo Triage CCG Destination

Select: Derm Phototriage SCC/MM for Red Flag referrals or

Select :Derm Phototriage BCC for Urgent BCC referrals

Attach all four Smartderm Images

1. Standard image
2. Macro image
3. Dermatoscopic image
4. Medical Stick Man.

The Smartderm App automatically embeds patient identifiers on these images, reducing risk of error and ensuring image accuracy.

Remember one lesion per referral. For multiple lesions, please refer through the traditional Dermatology CCG pathway

Only images taken using the Smartderm App should be attached to Photo Triage referrals. Images taken using other devices or referrals with no images will be rejected. This creates delays, extra administrative work, and unnecessary patient anxiety, so it is vital to get it right first time.

“Supporting Good Patient Flow Through the Photo Triage Pathway”

Recent data from SET highlights the impact on waiting times with photos included Vs no or poor quality photos

Urgent cases with good-quality photo-triage images (especially dermoscopy):

- Pathway is around 6 months.
- Clear images allow confident diagnosis of BCCs and the ability to book patients straight to surgery.

Urgent cases without photo-triage or with blurry/unclear images:

- Patients follow the standard urgent pathway, currently around 2.5 years to be seen face-to-face.
- If surgery cannot be done at the same visit, a further ~6 months is added for a surgical slot.

Additional benefits of photo-triage referrals:

- Clinicians can upgrade a referral if images suggest a red-flag lesion.
- Images can also allow the team to offer reassurance and guidance early for pre-cancerous lesions, supporting appropriate management at the point of referral.

Has Your Practice recently migrated from Vision to Emis?

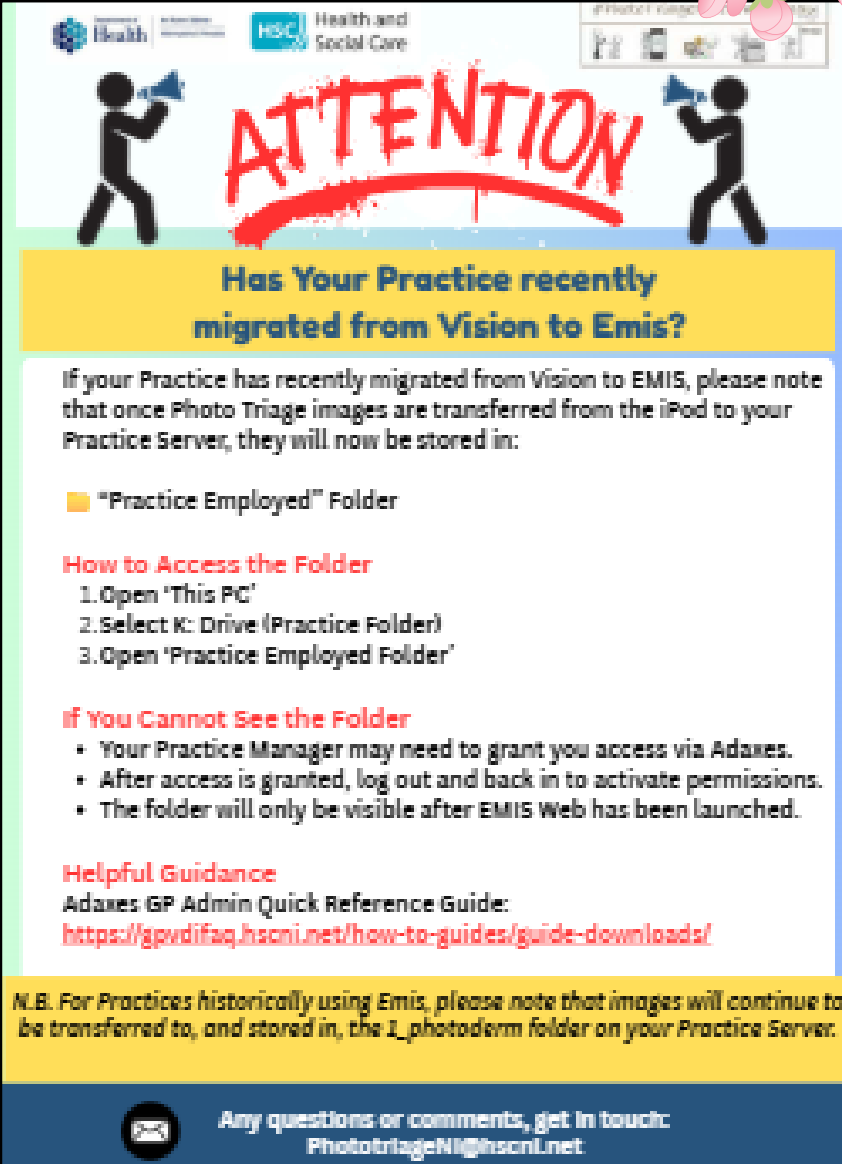
Practices newly migrated from Vision to EMIS should note that Photo Triage images are now stored in the "Practice Employed" folder on the K: Drive. If you cannot see the folder, your Practice Manager may need to grant access via Adaxes, after which you must log out and back in.

The folder becomes visible only after EMIS Web has launched.

For BSO VDI Guidance click on link below:
<https://gpvdifaq.hscni.net/how-to-guides/guide-downloads/>

Practices historically using EMIS will continue to find images in the 1_photoderm folder.

For any queries, contact PhototriageNI@hscni.net



ATTENTION

Has Your Practice recently migrated from Vision to Emis?

If your Practice has recently migrated from Vision to EMIS, please note that once Photo Triage images are transferred from the iPod to your Practice Server, they will now be stored in:

- "Practice Employed" Folder

How to Access the Folder

1. Open 'This PC'
2. Select K: Drive (Practice Folder)
3. Open 'Practice Employed Folder'

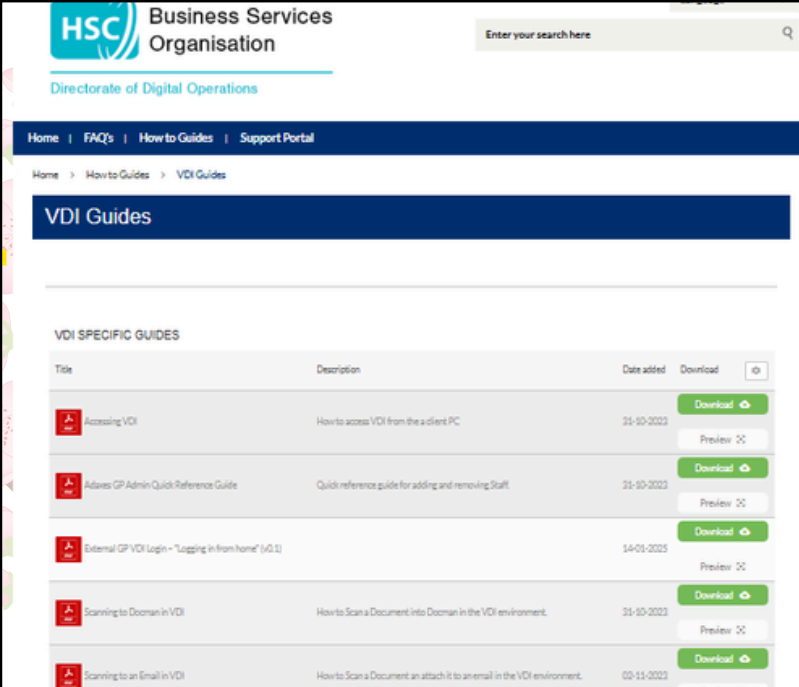
If You Cannot See the Folder

- Your Practice Manager may need to grant you access via Adaxes.
- After access is granted, log out and back in to activate permissions.
- The folder will only be visible after EMIS Web has been launched.

Helpful Guidance
Adaxes GP Admin Quick Reference Guide:
<https://gpvdifaq.hscni.net/how-to-guides/guide-downloads/>

N.B. For Practices historically using Emis, please note that images will continue to be transferred to, and stored in, the 1_photoderm folder on your Practice Server.

 Any questions or comments, get in touch: PhototriageNI@hscni.net



HSC Business Services Organisation
Directorate of Digital Operations

Home | FAQs | How to Guides | Support Portal

Home > How to Guides > VDI Guides

VDI Guides

Title	Description	Date added	Download	
 Accessing VDI	How to access VDI from a client PC	21-10-2023	Download	Preview
 Adaxes GP Admin Quick Reference Guide	Quick reference guide for adding and removing Staff	21-10-2023	Download	Preview
 External GP VDI Login - "Logging in from home" (v0.1)		14-01-2025	Download	Preview
 Scanning to Docman in VDI	How to Scan a Document into Docman in the VDI environment.	21-10-2023	Download	Preview
 Scanning to an Email in VDI	How to Scan a Document an attach it to an email in the VDI environment.	02-11-2023	Download	Preview

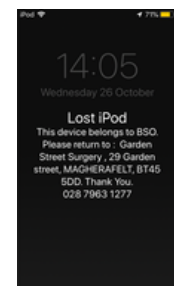
Lost or Misplaced Dermatology Photo Triage Devices – What to Do.

In this issue, we aim to provide clear guidance to ensure that any incidents are managed promptly and appropriately.

Over the past year, several Practices have reported that their Photo Triage equipment has been **misplaced, lost, or potentially stolen**. With the introduction of the new DL4 Dermatoscopes and the roll-out of the new Apple iPhones, it is more important than ever that Practice staff are aware of the correct procedure to follow should this occur.

Record and Report the Incident

- Log an 'adverse incident' with the SPPG. Contact details - Programme Support Manager, phototriageNI@hscni.net.
- Log a **vFire** call containing all relevant information i.e. serial/asset numbers, date stolen or misplaced etc. As the equipment is owned by the SPPG, this information will be required in order to update the Asset Register and organise a replacement.
- Complete a 'Log a Security Incident' form. This form can be found: at [Log A Security Incident – HSC Security Website \(hscni.net\)](https://hscni.net/Log-A-Security-Incident)
- Once the form is submitted it will go to the IT Security Manager who will address any concerns.
- Guidance on security incidents can be found on <https://bso.hscni.net/wp-content/uploads/2023/12/Incident-Reporting-Policy.pdf>.
- Place the device into Lost Mode via Workspace ONE (if applicable).
 - To put the iPod into 'Lost Mode' it will need a Wifi connection to connect to the Workspace ONE console.
 - This can be any Wifi network, private or HSC Wifi.
 - Log in to Workspace ONE → Devices → List View.
 - Search using the GMS tag or Z00 code.
 - Select the device → More Actions → Enable Lost Mode.
 - Add a message and contact number (displayed on the device).
 - Lost Mode can be reversed once the device is recovered.
- If you believe the equipment has been stolen, report the theft to PSNI and retain the crime reference number.
- Inform your colleagues, GP Partners, Practice Manager etc.
- Record on any internal Practice Incident Logs.
- Prevention is key, ensure that equipment is stored in a central, safe and secure location.
- We recommend that the Practice appoint a person to be responsible for equipment.



Any questions or comments, get in touch:
PhototriageNI@hscni.net

£500k National Lottery Boost for Fermanagh Cancer Support Centre

To mark World Cancer Day (4 February), Cancer Focus NI has announced a £500,000 National Lottery grant, awarded over five years, to support the work of the Fermanagh Cancer Support Centre in Enniskillen.

Opened in June 2025, the Centre has already recorded over 2,200 visits in its first eight months, providing vital support to some of the most vulnerable people in the community.

Current services include secondary breast and prostate cancer support groups, weekly bra and swimwear fittings, and a daily drop-in service for anyone affected by cancer.

The new funding will support two specialist cancer support nurses and will enable the delivery of over 200 support sessions each year, including group programmes, counselling, bra/swimwear fitting, and patient driving services. This investment will help empower local people affected by cancer to live well and access timely support close to home.



The Importance of sun safety even when driving

New Study Links Right-Side Facial Skin Cancer to Sun Exposure While Driving

A new study from Addenbrooke's Hospital in Cambridge has explored whether the side of the road we drive on could influence where skin cancers most commonly develop on the face.

Researchers examined thousands of UK cases of non-melanoma skin cancers—including basal cell carcinoma (BCC) and squamous cell carcinoma (SCC)—to determine if increased sunlight exposure to one side of the face might play a role. Because UK drivers sit on the right-hand side of the vehicle, the study team hypothesised that the right side of the face would receive greater ultraviolet (UV) exposure through the side window.

The findings confirmed a modest but statistically significant increase in cancers on the right side:

52% of the 2,908 BCC cases occurred on the right side of the face.

54% of the 832 SCC cases were also right-sided.

The study noted that while front windscreens offer good UV protection, side windows may not, leaving drivers and front-seat passengers more exposed than they realise.

The research was carried out by medical students and consultant plastic and reconstructive surgeons using UK biopsy-confirmed cancer records from 2018–19.

Their findings are consistent with international studies showing the opposite pattern in countries where drivers sit on the left-hand side.

- SUNSCREEN TATTOOS -

The Dangers of the Latest Social Media Trend



As Spring approaches and summer is only around the corner, the latest social media trend “Sun tattoos”, also known as tan tattoos or sunscreen tattoos, are a growing concern, where people deliberately burn or tan patterns into their skin using stencil stickers or selective sunscreen application.

TikTok and Instagram posts promoting this behaviour have gained millions of views, with some videos encouraging users to try the trend while on holiday.

These trends extend beyond sun tattoos. “Sun contouring” has resurfaced, where sunscreen is applied only to certain facial areas to create a contoured look using UV exposure.

Another trend, sunburn lines, involves intentionally burning the skin to create sharp bikini-strap tan lines, often using low SPF products or tanning oils to intensify the burn.

While presented as aesthetic or fun, these behaviours involve intentional UV overexposure, leading to acute sunburn, DNA damage, premature ageing, and increased skin cancer risk. The popularity of these trends highlights the need for continued public education on safe sun practices and the dangers of treating sunburn as a cosmetic tool.

But... will the trend stick?

Whilst sun tattoos are definitely trending right now, the good news is they're more than likely a short-lived fad. Or at least until the next trend comes along.



WHATS
NEW?